

FREQUENTLY ASKED QUESTIONS (FAQ) ON PARTNERSHIPS

1. QUESTION: We would love information on your work, especially how corporate partnership works.

ANSWER: Lagos Food Bank Initiative combats hunger and malnutrition through food assistance, nutrition support, school feeding, livelihood development, and sustainable agriculture programs. Corporate partners can support these initiatives through donations, employee volunteering, or customized CSR projects. For more information, please email us at partnership@lagosfoodbank.org or call 07058617222 to discuss collaboration opportunities.

2. QUESTION: As a corporate body, can we display at your events?

ANSWER: Yes, Corporate partners are welcome to display their brand during supported outreaches and events. This includes roll-up banners, backdrop banners, branded T-shirts for staff and volunteers, and other branding materials on the day of the distribution or event.

3. QUESTION: If we donate funds rather than food, how would you source the food?

ANSWER: If funds are donated, Lagos Food Bank Initiative will procure food items through our trusted network of manufacturers, distributors and wholesalers. Our procurement team ensures that food is sourced at competitive prices while maintaining quality standards, allowing us to maximize the impact of every donation and reach more vulnerable families.

4. QUESTION: Can we donate food items that are close to, or past 'best by' or 'use by' or 'expiration' date?

ANSWER: Yes, food items that are close to their 'best by' date may be accepted, provided they are safe for consumption and meet our quality standards. All donated products are assessed by our team before acceptance and distribution.

5. QUESTION: Do you have the capacity to store foods with short shelf life?

ANSWER: We have a cold chain facility (Cold Room, Refrigerators, freezers) to store foods in order to extend their shelf life and allow us more time for distribution.

6. QUESTION: Can you handle logistics for donations?

ANSWER: Yes. We have trucks that are used to pick up donated items from various locations, making the donation process more convenient for our donors. However, pickup services are generally available for larger donations and for smaller donations, we encourage donors to deliver items directly to our warehouse or designated collection point.

7. QUESTION: We are concerned about food handling, food safety and proper distribution of donated items; how do you address this?

ANSWER: We are committed to maintaining high standards of food safety and accountability. All donated food items are inspected upon receipt to ensure they meet our quality and safety requirements. Food is stored under appropriate conditions, and our staff and volunteers are trained on proper food handling procedures. During distributions, beneficiary registration and verification processes are followed to ensure items reach the intended recipients. We also document our interventions and provide reports to partners to ensure transparency and accountability.

8. QUESTION: How do you identify your beneficiaries?

ANSWER: We identify beneficiaries through community assessments, stakeholder engagement, referrals from community leaders, schools, healthcare facilities, and partner organizations. In addition, we maintain a database of previously screened beneficiaries who may be invited to participate in in-house outreach interventions at the Food Bank when appropriate.

9. QUESTION: Can we select the specific slum areas/communities that we want to feed?

ANSWER: Yes. Partners may suggest specific communities or locations they would like to support. Our team will assess the request based on beneficiary needs, accessibility, and program requirements to ensure the intervention reaches vulnerable populations effectively.



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10. QUESTION: Can we decide on the number of beneficiaries/families we want to feed?

ANSWER: Yes. Partners can determine the number of beneficiaries or families they would like to support based on their budget and desired impact. Our team will work with you to design a suitable intervention and provide guidance on the reach and resources required to achieve your objectives.

11. QUESTION: Can we have some of our team members participate as volunteers during the outreach?

ANSWER: Absolutely. We encourage our partners to have their team members participate as volunteers during outreaches. It provides a firsthand opportunity to engage with beneficiaries, support distribution activities, and experience the impact of the partnership.

12. QUESTION: How do you track progress made from your outreach and programs?

ANSWER: We track progress through beneficiary registration, attendance records, monitoring visits, surveys, and impact assessments. Depending on the program, we collect data that helps us measure impact, improve our interventions, and provide accountability to our partners and donors.

13. QUESTION: Do we get a report on outreaches done?

ANSWER: Yes. One of our key deliverables is to provide partners with details of every intervention conducted. Following each outreach, partners receive a comprehensive report which includes photographs, videos, Impact graphics, and a detailed written report highlighting the impact of the intervention. These reports are shared after the outreach is completed.

14. QUESTION: Do you serve cooked foods at your outreaches?

ANSWER: Yes, but only for the school feeding program, EDUFOOD, we provide nutritious cooked meals to school children. However, most of our community outreaches focus on distributing food boxes and food items that beneficiaries can prepare at home.

15. QUESTION: Now that the price of food stuff is sky-rocketing, how do you source food? Do you purchase food at a discounted price from selected retailers? Would you prefer to be given funds as opposed to food items?

ANSWER: We leverage our extensive network of manufacturers, distributors, farmers, retailers, and food donors to secure food at the best possible value and maximize impact. While both food donations and financial contributions are welcome, unrestricted financial donations provide the greatest flexibility, allowing us to purchase priority items in bulk, address urgent needs, and respond efficiently to changing community demands.

16. QUESTION: How much does it cost to feed beneficiary families?

ANSWER: The cost varies depending on the program and the type of food package being provided. Our team can work with you to determine a package that aligns with your budget and impact goals. Please contact us for current sponsorship rates and beneficiary reach estimates.

17. QUESTION: What items do you give out during outreaches?

ANSWER: The items distributed vary depending on the program and partner support. They may include staple food items such as rice, garri, noodles, pasta, cooking oil, seasonings, and other nutritious food products. Depending on the outreach objectives, beneficiaries may also receive prepared meals through our school feeding program, infant food and nutrition support products, hygiene items, educational materials, or farming starter kits through our Family Farming Program.

