

FREQUENTLY ASKED QUESTIONS (FAQ) ON PARTNERSHIPS

- 1. QUESTION:** We would love information on your work, especially how corporate partnership works.

ANSWER: For information on our partnership types, please [click here](#).
- 2. QUESTION:** As a corporate body, can we display at your events?

ANSWER: Yes, please [Click here](#) for more details.
- 3. QUESTION:** If we donate funds rather than food, how would you source the food? **ANSWER:** We have a vendor database which consists of the details of all our dealers in major markets whom we purchase food items from at wholesale prices. We also have a branded Lagos Food Bank truck which aids our pickups and delivery from the open markets.
- 4. QUESTION:** Can we donate food items that are close to, or past 'best by' or 'use by' or 'expiration' date?

ANSWER: We understand that 'best before' is a matter of quality and not of safety, therefore foods that are close to their expiration dates can be accepted and redistributed to our beneficiaries to solve their immediate hunger needs.
- 5. QUESTION:** Do you have the capacity to store foods with short shelf life? **ANSWER:** We have a cold chain facility (Refrigerators, freezers) to store foods in order to extend their shelf life and allow us more time for distribution.
- 6. QUESTION:** Can you handle Logistics for donations?

ANSWER: Yes. We have trucks which we use for pickups for donated items from various locations to enable ease of delivery on the part of our donors. However, pick up options are subject to size of donation per time especially 1000kg and above. Otherwise, we encourage donations to made directly to our storehouse/warehouse.
- 7. QUESTION:** We are concerned about food handling, food safety and proper distribution of donated items; how do you address this?

ANSWER: We are open to invite prospective donors to our warehouse facility to see how food is picked up, stored and distributed. We could also extend an invitation to donors to attend any of our weekly community outreaches/food drives. Media files could also be shared after each outreach for transparency and accountability.
- 8. QUESTION:** How do you identify your beneficiaries?

ANSWER: We usually go for a location inspection before every outreach to ensure we interact, determine and register vulnerable individuals (Children 0-12, Nursing mothers, Malnourished children and the Elderly). We however have access to a database of beneficiaries we have reached out to in the past which we can call to come to the foodbank for an in-house outreach intervention.
- 9. QUESTION:** Can we select the specific slum areas/communities that we want to feed? **ANSWER:** Yes, you can. Although this is highly dependent on your budget. We would need to go for a community inspection beforehand to identify the underserved in the community and hand out beneficiary tags to enable us distribute the items properly on the outreach day.
- 10. QUESTION:** Can we decide on the number of beneficiaries/families we want to feed? **ANSWER:** This is dependent on the budget of the prospective donors. We have partnership types that are suited to meet the budget of our donors. [click here](#) to see.
- 11. QUESTION:** Can we have some of our team members participate as volunteers during the outreach?

ANSWER: Yes, your team members can actively participate in the outreach program.
- 12. QUESTION:** How do you track progress made from your outreach and programs? **ANSWER:** We

have a database of our beneficiaries from all our programs which we call and visit frequently to monitor and record progress made. Impact assessment and monitoring is a priority for us at the Lagos Food Bank.

13. QUESTION: Do we get a report on outreaches done?

ANSWER: One of our deliverables in Lagos Food Bank is to provide details on each intervention made. These details are in form of pictures, videos and a detailed written report. These would be sent to the partners after each outreach is completed.

e

15. QUESTION: Now that the price of foodstuff is sky-rocketing, how do you source food? Do you purchase food at a discounted price from selected retailers? Would you prefer to be given funds as opposed to food items?

ANSWER: We purchase food at a discounted price from selected retailers. As for preferring funds to food items, this is dependent on the preference of the donor but food donations are always accepted.

16. QUESTION: How much does it cost to feed beneficiary families?

ANSWER: Due to the constant rise in the price of goods and services, a precise quotation can not be given but upon request the breakdown in current cost for each program will be forwarded to you . Kindly forward your questions to partnership@lagosfoodbank.org.

17. QUESTION: How much does it cost to sponsor one beneficiary in each program?

ANSWER: We currently have five (5) programs running at the moment.

- a. NUMEPLAN: ₦32,500 for each child and ₦14,500 for each mothers.
- b. EDUFOOD: ₦1000.00/day for cereal and ₦1500.00/day for a plate of rice.
- c. FAMILY FARMING: ₦124,500 (to set up a beneficiary for all the program specialization)
- d. NIDS: ₦20,000
- e. TEFAP: ₦20,000/beneficiary for standard box.

NB: Kindly note that the above prices are not fixed and this is as a result of constant rise in goods and services. Kindly request for a quotation to indicate the current price of each programs.

18. QUESTION: What items do you give out during outreaches?

ANSWER: The items given out can be dependent on the budget and preference of our partners. Kindly send a mail to partnership@lagosfoodbank.org to make enquiries.

19. QUESTION: What are some success stories of people or communities impacted by your work?

ANSWER: We have numerous success stories from individuals and families who have been lifted out of food insecurity through our programs. For example, a local school in one of the underserved areas received consistent food donations, which helped improve students' attendance and academic performance. In another case, a woman who was once a beneficiary of food relief went on to receive training in food processing, becoming a small-scale entrepreneur and helping her community. All of these can be shared with you as a file or can be seen on our website or on our social media page.

20. QUESTION: What sets Lagos Foodbank Initiatives apart from other organizations?

ANSWER: What sets us apart is our comprehensive approach to addressing food insecurity. Not only do we provide immediate food relief, but we also tackle the root causes of hunger through nutrition education (Edufood), skills development programs (Family farming program), and advocacy. Our network of community partnerships ensures that our impact is far-reaching and sustainable. Additionally, we focus on food waste recovery (Agricultural Recovery Program), redistributing surplus food that would otherwise go unused.

21. QUESTION: What are the challenges Lagos Foodbank Initiatives faces in fulfilling its mission?

ANSWER: One of our biggest challenges is ensuring a constant supply of food donations especially because of the current state of the economy, particularly fresh produce and nutritious items. We also face logistical hurdles in transporting food to remote or underserved areas of Lagos. Additionally, as hunger and food insecurity grow, we constantly need more funding and partnerships to scale our efforts and meet demand.

22. QUESTION: What is the mission of Lagos Foodbank Initiatives?

ANSWER: At Lagos Foodbank Initiatives, our mission is clear: we aim to fight hunger and food insecurity across Lagos and other states by partnering with other NGOs in providing nutritious meals to those in need. But beyond just food distribution, we work to raise awareness and address the underlying causes of hunger through education and community engagement. Our goal is to create a more sustainable, food-secure future for everyone in our community.

23. QUESTION: What impact has Lagos Foodbank Initiatives had so far?

ANSWER: We've been able to make a real difference. Since our official launch in February 2016, we've distributed millions of meals to individuals and families in need across Lagos and other states through partnering with NGOs. We're not just about food relief; we also work on creating long-term solutions. Through various programs like Family Farming Program, Job Placement Programme, we've empowered communities with skills, and we've built partnerships with schools, and community groups to reach people who are most at risk.

24. QUESTION: How can our company get involved?

ANSWER: There are several ways your company can partner with us. You can make food or monetary donations, sponsor specific programs, or even get your employees involved through volunteering. We also offer the opportunity for companies to be part of our larger CSR efforts, including joint awareness campaigns, food drives, and special events focused on raising awareness around hunger and food security.

For Individuals

1. QUESTION: How can I personally contribute to Lagos Foodbank Initiatives?

ANSWER: There are several ways you can get involved! You can make financial donations, either as a one-time gift or being a regular partner which we are hoping will be the case here. If you're interested in a more hands-on approach, you can volunteer your time to help with food sorting, packing, and distribution. We also welcome food donations. Additionally, spreading the word about our mission within your network can help us reach more people and attract more support.

2. QUESTION: What happens if I can't make a large donation? Can I still make a difference?

ANSWER: Every contribution, no matter the quantity, makes a difference! Whether you donate food, time, or a smaller financial contribution or new/fairly used clothes and shoes, it all adds up to help us combat hunger. In fact, many smaller donations combined have a big impact. We encourage ongoing contributions, and you can even consider starting a fundraising initiative among your friends or community to help raise awareness and gather support as this will go a long way in supporting our mission.

3. QUESTION: Can I volunteer my time with Lagos Foodbank Initiatives?

ANSWER: Absolutely! We would love for you to volunteer. There are many ways you can get involved, from sorting and packing food in the warehouse from Mondays-Fridays to helping with distributions of meals during outreaches both in house and in different communities and during others programs like edufood, family farming and in other programs if you have the knowledge of the activities that goes on there, or even assisting with administrative tasks. Volunteers are the backbone of our operations, and we welcome individuals who are passionate about fighting

hunger in our community. You can reach out to our team to learn more about current volunteer opportunities or [click here](#) to register to be part of us.

4. QUESTION: Can you please educate me on these programs?

ANSWER: For information on the programs we run, please [click here](#)

5. QUESTION: What are the benefits for me when I become a volunteer?

ANSWER: Through your commitment and the donation of your time, you will become a source of strength to the beneficiaries who faces many challenges physically, health wise and financially, providing them with support. You will also acquire beneficial skills and experience like leadership skills, ability to work in a team, problem solving capabilities and give room for you to interact and get to know other volunteers.

6.QUESTION: What kind of food donations do you accept?

ANSWER: We accept a wide range of food donations, but we especially prioritize nutritious and non-perishable items such as rice, beans, canned vegetables, pasta, and cereals. We also accept fresh produce, though it needs to be donated in a timely manner to ensure it doesn't spoil. If you're ever unsure about what to donate, feel free to contact us, and we can guide you on the best options.

7. QUESTION: Can I donate in honor of someone?

ANSWER: Yes! Many of our donors choose to make a contribution in honor of a loved one, whether for a special occasion like a birthday or wedding anniversary, or as a way to recognize someone's contribution to their community. We can provide certificates or acknowledgment letters for those donations to share with you.

8. QUESTION: How do I stay updated on your activities and progress??

ANSWER: We regularly update our supporters via email newsletters, our website, and social media channels. You can sign up for our newsletter or follow us on platforms like Facebook, Instagram, and Twitter to receive the latest news, reports, and upcoming events. We also send personalized reports to our donors, so you can see the direct impact your contributions have made.

9. QUESTION: Are individual partners recognized?

ANSWER: Most definitely. Besides the fact that we recognized the good deeds of our partner publicly by posting on our social media accounts, we also do duly diligence by having every donations and stakeholders recorded and recognized in our annual reports which can be found if you [click here](#)

10. QUESTION: How transparent is your organization?

ANSWER: We are 100% transparent and accountable for every income and expenditure, which are annual posted on our website [here](#).