

FREQUENTLY ASKED QUESTIONS (FAQ) ON PARTNERSHIPS

- 1. QUESTION:** We would love information on your work, especially how corporate partnership works.

ANSWER: For information on our partnership types, please [click here](#).
- 2. QUESTION:** As a corporate body, can we display at your events?

ANSWER: Yes, please [Click here](#) for more details.
- 3. QUESTION:** If we donate funds rather than food, how would you source the food?

ANSWER: We have a vendor database which consists of the details of all our dealers in major markets whom we purchase food items from at wholesale prices. We also have a branded Lagos Food Bank truck which aids our pickups and delivery from the open markets.
- 4. QUESTION:** Can we donate food items that are close to, or past 'best by' or 'use by' or 'expiration' date?

ANSWER: We understand that 'best before' is a matter of quality and not of safety, therefore foods that are close to their expiration dates can be accepted and redistributed to our beneficiaries to solve their immediate hunger needs.
- 5. QUESTION:** Do you have the capacity to store foods with short shelf life?

ANSWER: We have a cold chain facility (Refrigerators, freezers) to store foods in order to extend their shelf life and allow us more time for distribution.
- 6. QUESTION:** Can you handle Logistics for donations?

ANSWER: Yes. We have trucks which we use for pickups for donated items from various locations to enable ease of delivery on the part of our donors. However, pick up options are subject to size of donation per time especially 1000kg and above. Otherwise, we encourage donations to made directly to our storehouse/warehouse.
- 7. QUESTION:** We are concerned about food handling, food safety and proper distribution of donated items; how do you address this?

ANSWER: We are open to invite prospective donors to our warehouse facility to see how food is picked up, stored and distributed. We could also extend an invitation to donors to attend any of our weekly community outreaches/food drives. Media files could also be shared after each outreach for transparency and accountability.
- 8. QUESTION:** How do you identify your beneficiaries?

ANSWER: We usually go for a location inspection before every outreach to ensure we interact, determine and register vulnerable individuals (Children 0-12, Nursing mothers, Malnourished children and the Elderly). We however have access to a database of beneficiaries we have reached out to in the past which we can call to come to the foodbank for an in-house outreach intervention.
- 9. QUESTION:** Can we select the specific slum areas/communities that we want to feed?

ANSWER: Yes, you can. Although this is highly dependent on your budget. We would need to go for a community inspection beforehand to identify the undeserved in the community and hand out beneficiary tags to enable us distribute the items properly on the outreach day.
- 10. QUESTION:** Can we decide on the number of beneficiaries/families we want to feed?

ANSWER: This is dependent on the budget of the prospective donors. We have partnership types that are suited to meet the budget of our donors. [click here](#) to see.
- 11. QUESTION:** Can we have some of our team members participate as volunteers during the outreach?

ANSWER: Yes, your team members can actively participate in the outreach program.
- 12. QUESTION:** How do you track progress made from your outreach and programs?

ANSWER: We have a database of our beneficiaries from all our programs which we call and visit frequently to monitor and record progress made. Impact assessment and monitoring is a priority for us at the Lagos Food Bank.

13. QUESTION: Do we get a report on outreaches done?

ANSWER: One of our deliverables in Lagos Food Bank is to provide details on each intervention made. These details are in form of pictures, videos and a detailed written report. These would be sent to the partners after each outreach is completed.

14. QUESTION: Do you serve cooked foods at your outreaches?

ANSWER: Yes, but only at the school feeding program, EDUFOOD.

15. QUESTION: Now that the price of food stuff is sky-rocketing, how do you source for food? Do you purchase food at a discounted price from selected retailers? Would you prefer to be given funds as opposed to food items?

ANSWER: We purchase food at a discounted price from selected retailers. As for preferring funds to food items, this is dependent on the preference of the donor but food donations are always accepted.

16. QUESTION: How much does it cost to feed beneficiary families?

ANSWER:

The sum total to feed a family of 5-7 for 3 weeks to one month are as follows:

- a. 100 families' costs N500,000
- b. 200 families' costs N1,000,000.
- c. 500 families cost 2,500,000.
- d. 1000 families cost 5million Naira.

Please note that indirect Beneficiaries will be up to 2000 people all together because one family has an average member of 5 children especially families living in the low income areas.

Kindly be informed also that this plan/budget is not cast in stone, you can reach out to a higher number of beneficiaries depending on your budget. We would be glad to assist you achieve your CSR goals in this regard.

17. QUESTION: How much does it cost to sponsor one beneficiary in each program?

ANSWER: We currently have four programs running at the moment.

- a. NUMEPLAN: ₦1,500/day
- b. EDUFOOD: ₦374.00/day
- c. FAMILY FARMING: ₦54,100 (to set up a beneficiary for all the program specialization)
- d. NIDS: ₦20,000/month
- e. TEFAP: ₦5000/beneficiary

18. QUESTION: What items do you give out during outreaches?

ANSWER: The items given out can be dependent on the budget and preference of our partners. The cost of a family size pack for a family of five is N5000. The Family size pack contains the following:

Food Items:

Rice 2.5kg, Beans 2kg, Garri 2.5kg, Groundnut oil 1litre, Sardine, Seasoning (Curry, Maggi, and Knorr Chicken), Eggs 70 pieces of sachet milk, a carton of Sunvita cereal etc.

Non-food Items:

Life buoy soap, 6 pieces of Sunlight detergent, Pears baby powder, Delta bathing Soap, Shampoo and Conditioner, Body care products etc.